

WS. 03478A.12.0307



ORIGINAL

ARIZONA CORPORATION COMMISSION

0000141307

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: ()

Fax: ()

Priority: Respond Within Five Days

Opinion

No. 2013 - 107616

Date: 1/3/2013

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Gloria

Neff

Account Name:

Gloria Neff

Home: (00) 000-0000

Street:

Work:

City:

Yuma

CBR:

State:

AZ

Zip: 85365

is:

Utility Company:

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

Contact Phone: ()

Nature of Complaint:

Docket No. WS-03478A-12-0307

Arizona Corporation Commission

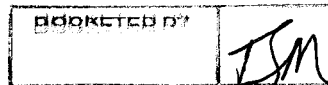
DOCKETED

JAN 08 2013

DECEMBER 24, 2012

YUMA SUN

YUMA, AZ 85365



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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

LETTER TO THE EDITOR:

IN REFERENCE TO THE ARTICLE IN THE SUN ABOUT THE FAR WEST UTILITY REQUEST FOR THE 188% RATE INCREASE PROMPTED ME TO WRITE. I KNOW IT'S BEEN SAID BEFORE.

WE ARE "WINTER VISITORS" OF SORTS. WE OWN A HOME IN THE FOTTHILLS AND JUST TRAVEL DURING THE HOTTEST MONTHS OF THE YEAR. BUT MANY, MANY WINTER VISITORS ARE GONE SIX MONTHS, SO MANY MANY MONTHS, THE SEWER BILL IS PAID TO FAR WEST WHEN NO STRESS IS CAUSED BY THEM. FR WEST IS DRAGGING IN MONEY FOR SIX MONTHS FOR NOTHING BUT PROFIT. TECHNICALLY, WINTER VISITORS ARE PAYING DOUBLE FOR THEIR SEWER RATES FOR THE YEAR. THE BILL DOESN'T GO ON VACATION WHILE IT'S NOT BEING USED. AND THERE ARE THOUSANDS AND THOUSANDS OF US. HOW MUCH IS ENOUGH???

THE ANSWER TO FAR WEST'S "DIRE" PROBLEMS MAY BE BETTER MONEY MANAGEMENT. HOW MUCH ARE THE CEO AND ADMINISTRATION MAKING PER YEAR? WHAT ARE THEIR YEAR END BONUSES? THAT INFORMATION ISN'T AVAILABLE TO THE PUBLIC. ONLY THE "DIRE" STRAIGHTS THEY'RE IN. OTHER PUBLIC UTILITY COMPANIES MANAGE PROFITABLY ON LESS THAN FAR WEST IS CHARGING RIGHT NOW.

A CLOSER LOOK AT FAR WEST'S FINANCIAL PROBLEMS NEED TO BE EXAMINED BEFORE THE RAISE IN RATES IS APPROVED.

GLORIA NEFF.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

YUMA, AZ 85365

GLORIA NEFF

Yuma, AZ 85365
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed
End of Comments

Date Completed: 1/3/2013

Opinion No. 2013 - 107616
